

Copley Close Hub Update Zoom Meeting

Tuesday 30 March 2021, 3:45pm

Present: MS, LL, CM

Apologies: JE, KC

Update from the joint Hub & Regen meeting – 9 March

1. Neighbourhood Watch Initiative

The leaflets were delivered 12 March to all the households. PPCR did not get any interest from residents. MS suggested the leaflet to be inserted in the Council next newsletter to gauge the new level of interest. **LL** agreed.

2. Email communication to residents

For the RA to advertise their Events and to keep cost low, MS suggested for the Hub to disseminate RA events' leaflet by email to residents who have known emails. **LL** to find out if it is possible from IL and MV.

3. RA Events

The next RA event is now on Tuesday 25 May. It is the Resident Quiz, 7pm to 8pm. All the households are invited and only the first 20 residents to contact PPCR will be able to take part. **JE** to facilitate this event. **LL** to keep scores and to look out on who raised their hands up first.

The Youth Event, facilitated by BelEve, which was planned to take place on Tuesday 6 April is now taking place on Tuesday 1st June.

- 8-11s – 11:30 to 12:30pm - new game – (not decided yet) and Disney film Quiz
- 12-15s – 1pm to 2:30pm - surprise Quiz and Guess the song

LL and **SP** to be the judges if possible - same as last time (17 February).

4. Notice Boards

LL is shielding. LL will be able to go on site next week to see if all 3 noticeboards are installed. **LL** to give MS a set of keys.

The RA & RSG are unable to display meeting minutes on the noticeboards.

Minutes are displayed on the Copley blog

<https://ppcrassociates.wordpress.com/category/london-borough-of-ealing/copley-hanwell-w7/minutes-of-meetings/>

5. Cars blocking bin areas issue and other parking issues

Further to AV emails re this issue, LL has emailed AV with the following information.

Parking enforcement details to report badly parked cars:

- Office hours, Monday to Friday, 9am-5pm, telephone: 020 8825 6677
- Out of hours (including weekends), telephone: 020 8825 5000

6. Repair stats

There are currently 20 jobs out of target, and 102 waiting to be completed.

LL to present KPIs for Quarter 4 at the 13 April RA & RSG meeting and then quarterly going forward.

FW reported at the last RA & RSG meeting that her kitchen cupboards needed were falling apart, see point 7.21. FW hasn't send yet the photos to LL and LL could not raise the repair ticket.

7. HUB – working from home

Magda is coming back to the Hanwell Hub on the 19 April. Ian is leaving to join the Acton Hub on the 16 April.

All council officers including Copley Close officers are working from home. There is no plan yet to go back to the office.

Jake has left the Hanwell Hub and he is replaced by Claudia who started her new post yesterday. The Hub is short of staff as 2 members left and housing officer has to cover for the 2 vacant patches. The Hub is recruiting 2 new housing officers.

8. AOB

None

Next Hub Update meeting: **Tuesday 27 April, 3pm**