

Copley Close Hub Update Zoom Meeting

Tuesday 23 February 2021, 3pm

Present: MS, KC, JE & LC

Update from the joint Hub & Regen 9 February 2021 meeting

1 - Notice Boards

LL did not get a confirmation that the noticeboards are installed. They were supposed to be installed last Friday (19/02/21). **LL** on site tomorrow to check if the defectives noticeboards have been replaced with the new ones.

Minutes are displayed on noticeboards and on the Copley blog <https://ppcrassociates.wordpress.com/category/london-borough-of-ealing/copley-hanwell-w7/minutes-of-meetings/>

2 - Repairs Stats

Repairs stats are collated by the Hub. The person in charge of gathering the stats moved to a different team and hasn't been replaced yet. **IL** to find out how to get stats back.

Presentation of KPIs for Q4 planned for April meeting. **IL** has been informed. **LL** to confirm at the March meeting that the KPIs will be presented at April meeting.

3 - HUB – working from home

All council officers including Copley Close officers continue to work from home. Estate Inspections are on hold. If caretakers see an issue they will report it to the Hub. Following PM announcement re lifting lockdown rules 21 June the council might change their working practice to a working at the Hub half the week and working from home the other half.

4 - Neighbourhood Watch Initiative

CM drafted a leaflet to gauge the level of resident interest and to recruit volunteers to be fully involved. **MS** would like other RA members to take the lead for this project or one of the Close resident as **MS** doesn't want to take on more projects. This item can be raised again at the RA & RSG meeting on 9 March. Comments on the leaflet to be sent to Catherine M.

MS proposed to print Neighbourhood Watch leaflets on her new acquired printer but she needs help to get it connected. MS got a ream of 500 A4 sheets and two cartridges.

CM to send leaflet to printer if there are no amendment needed.

5 RA next Event: Over 60s Bingo on 23 March 2021

JE asked for all present to comment on the leaflet. LL said the leaflet is fine.

LL asked about number of games the RA wants to play in the timeframe allocated (2pm to 3:30pm). Agreed that 3 games will probably be able to be played in the allotted time, LL advised that more than 1 person could get a line per game, same applies for the full house.

Can residents play by telephone? Don't want to discriminate against residents who haven't got the internet. Yes, participants can dial in. If they got 1 line, they say "LINE", they need to say which number sheet they have and LL will check against her duplicate sheet.

If residents have got the internet/Zoom it would be better as LL will share on screen the spreadsheet so participants can see what previous numbers have been called out. JE said that by the date of the Bingo event residents will be able to meet again with their family and friends so they could get help and support to get on Zoom from their visiting children or younger friends. MS advised that her Covid shielding period has been extended to the end of March. A discussion ensued about who is part of one's bubble and who can you meet with inside your home.

LL proposed to play 50 numbers (not 90 numbers as it is traditionally). Each card contains 25 numbers. LL plans for 3 games. LL to set-up the randomly chosen numbers and generate the numbers for calling out. **LL** to number the bingo sheets. One A4 numbered sheet with 3 games to be marked with a pen (no counters).

To verify the winner - LL to have a copy of the numbered bingo sheets for each participant sheet number and game number. 3 points for 1 line and 5 points for a full house. **LL** to verify the winners with her stack of bingo sheets (participants duplicates) and mark the numbers off.

Bingo winners and Prize vouchers – 3 games will be minimum £45 worth of vouchers depending on how many people get 1 line. If there are 20 people playing there could be 5 people getting a line at the same time.

How the cards will be delivered to the participants? Participants will have to registered by the Friday (19/03/21). **MS** to deliver the A4 sheets. RA can pay MS for her services in vouchers.

How long a bingo game last? Will depend if residents need help to set up and/or if people are slow it. LL plays 6 games in 1 hour with 90 numbers and the games are really fast.

Buying Vouchers – LL suggested to buy Coop voucher after the game. Plan for a minimum of 6 winners

Trial run with LL, KC, MS, JE & CM - Tuesday 2 March, 3pm to 3:30pm – To get a chance to find out if anything need to be altered/adapted, LL to email 1 card each.

6 - Caretaker service

Caretakers are working a reduced service, disinfecting the high contact points e.g. hand railing and removing waste making sure that everything is safe. They are not doing any dusting.

7 - Parking issue

There is an issue with people parking on the curb. There is still the issue of refuse trucks not being able to get in and empty the large bins. People are also parking on the ramps to the underground car park. MS clarified that there are 2 cars parked on the ramp. There is also an issue with access to the undercroft parking. The Hub suspects that some residents might give their fob to friends. There are more cars than the Hub issued spaces to. The hub hadn't issued any more fobs and they don't know how the additional cars got in. **Item for RA & RSG Agenda:** to raise at 9 March meeting.

MS remarked that the undercroft parking is filthy. Is it the wind that is blowing the rubbish in? Are residents emptying the rubbish out of their cars? LL on her last visit noticed discarded face masks. MS asked LL if the someone could clean the area. **LL** to ask caretakers.

8 - AOB

None

Next Hub Update meeting: **Tuesday 30 March, 3pm**