

## **Copley Close Hub Update Zoom Meeting**

Tuesday 2 February 2021, 3pm

**Present:** MS, KC, JE & LC

Update from the joint Hub & Regen meeting

Welcome to Kelly. Kelly is covering for IL until further notice (3/4 months). Kelly has been working at the Copley Close Hub since April 2019. Prior to this, Kelly managed Gurnell Grove.

LL provided an update on the current Hub management restructure.

IL is now acting manager for Copley Close Hub. MK moved temporarily to Acton Hub where she is acting manager until someone permanent take on the post.

### **1. Notice Boards**

LL to give update at RA&RSG meeting 9/02/21.

The RA & RSG are unable to display meeting minutes on the noticeboards due to the currently defective noticeboards. However, the minutes are displayed on the Copley blog <https://ppcrassociates.wordpress.com/category/london-borough-of-ealing/copley-hanwell-w7/minutes-of-meetings/>

### **2. Cars blocking bin areas issue**

LL hasn't received any more complaints from the caretakers. LL will update the meeting if there are any new issues arising.

### **3. Hills Contractors parking issue**

SP to update at next RA&RSG meeting 9/02/21 as it is a Regen issue.

### **4. Major drain issue**

The issue has been fixed. A whole section of the road has been dug-up and the blockage is now cleared.

MS bathroom blockage issue is resolved. The issue was caused by the main drains and not by an issue in her flat.

## **5. Repair stats**

No repair stats available yet. **LL** to update at next RA&RSG meeting 9/02/21. **JE** asked if it is possible for the Hub team to resume providing quarterly KPIs from the April meeting – quarter 4 info. **MV** used to present KPIs at RA & RSG meeting. No KPIs since start of lockdown. **LL** to ask **IL**.

## **6. HUB – working from home**

All council officers including Copley Close officers continue to work from home. Estate Inspections are on hold. If caretakers see an issue they will report it to the Hub.

## **7. Neighbourhood Watch**

**KC** got update from **IL**. **IL** supports the Neighbourhood Watch project. **RA** & **RSG** need to discuss and get volunteers to lead and for members. It is not a guarantee that **Khalid** from the Safer Communities Team can get the police to recognise the group but **IL** will discuss this with him and provide an update in due course.

**LL** explained that the CC Neighbourhood Watch will be managed by residents. **IL** had offered to support the **RA** in setting up the NW scheme. **IL** has delegated this role to **Kelly**. Although the Council is not involved in the Neighbourhood Watch scheme, **IL** has asked **Kelly** to take over the role of supporting the **RA** once the scheme has been set up.

The residents need to set-up the CC NW group by logging-in to <https://www.owl.co.uk/> - Getting started with Your Neighbourhood Watch- and could search for a local Neighbourhood Watch but if CC wants to set-up their own group the website have guidance on how to do it.

The leader of the CC Neighbourhood Watch Leader will have to contact **Khalid** who will put them in touch with the Police to obtain login details. **OWL** is a partnership with the Met. For more info go to <https://www.owl.co.uk/met/>

Item to be raised at RA&RSG meeting 9/02/21 under AOB to discuss and ask for volunteers and a scheme leader. **IL** advised that there is no minimum number requirement of members.

## **8. AOB**

None

Next Hub Update meeting: **Tuesday 23 February, 3pm**