

Copley Close Hub Update Zoom Meeting

Tuesday 22 September 2020, 3pm

Present: MS, MK, JE & CM

Update from the joint Hub & Regen meeting 8 September 2020

Repairs Service

Routine day-to-day repair service is back. Repairs are back in-house and carried out by Gilmartin. All repairs reported during lockdown have been logged. Residents can call in to log repairs and to check repairs status.

At the last monthly joint RA & RSG meeting, Cllr CL asked if the Hub had any idea how long it would take to clear the back log of repairs jobs outstanding. All backlog will be cleared within the month. Gilmartin are busy working their way through all the logged repairs. **MK** waiting on a stat report from Gilmartin to update at the next joint meeting.

Pest control

Pest control has returned to a full service for all council tenants and leaseholders, except for private residents.

Emergency Services parking

Re illegal parking issue by the nursery in the space provided for the emergency services. Paul is looking into the matter. Lock/keys are very costly. The Council has to make a case for changing the locks/keys and has to consult with the Fire Safety and Fire services in terms of emergency access to make sure that it won't impede any access. The council cannot change the locks and keys until the Fire Safety agrees.

Monthly Block Inspection

Monthly block inspection are on hold, they haven't been signed off by the union and by the gold team yet. Bearing in mind that the guidelines are about to change they will probably have an impact on the monthly block inspections. There is no start date and the monthly block inspections will probably be put on hold.

Parking issues

There was no further communication from the resident who raised the issue about the lack of parking due to the temporary closure and restriction caused by the regeneration and the inconvenience it caused since JE responded. The Hub and PPCR have noted her concern. There are no parking restriction and no CPZ on

Copley Close. As parking is free for all residents, there is no guarantee that residents can park outside their block. Residents might have to park further down the road and walk back to their flat.

Higgins Art Competition

There was no interest in the Art competition organised by Higgins from the residents' children. As an alternative Higgins have made links with the local schools and plan to organise an art competition with them. Higgins has agreed for the RA to hold on to some of the vouchers to be used at a future Copley event.

Higgins Training Opportunity

11 candidates sent in their CVs, Higgins carried out an initial telephone interview with them all. Higgins selected 3 applicants to go to formal face-to-face interview process. Only 2 candidates turned up for the interview. Higgins were very impressed with both candidates so they offered them both a job, a trainee M&E post and a Project Administrator post. One of the candidates is from Copley Close and the other one lives in Ealing.

Hub News

MK met with Health & Safety on site about 3 weeks ago. Health & Safety measured up for screens in the reception area and in the small meeting room. The new government guidelines coming on later today will have an impact on the returning to work. Corporate and Health & Safety initial calculation were recommending have 3 officers in the main office, 1 on reception and 1 in the large meeting room officers in the reception and 1 officer using the meeting room. Residents are not supposed to drop-in but to book appointments and visit to the Hub by appointment only. Originally it was thought that the Hub would be open every day, it was then revised down to 2 days a week. The Hub was working on a plan to return to work which was making good progress. At this stage we are working on the recovery plan but this may change of the R rate continues to increase- we will follow central government advice At this stage the Hub doesn't know if they are to continue with the recovery plan or if it going to be amended following this evening announcement.

AOB

Event

The RA and PPCR are planning to organise a Zoom event for the Christmas school holidays for the young people living on Copley Close. RA and PPCR to brainstorm and feedback to the monthly joint RA & RSG 13 October meeting, and open the discussion to get ideas from the rest of the group. **Item for Agenda.**

ASB

ASB on Copley Hub were discussed. MK is in contact with the SC. **Abbi**, Team

Leader for Safe Community Team will invite the police, the SCT and the local councillors to attend the RA/RSG meetings: to discuss and clarify what issue is enforceable/what is not enforceable, how to report and to whom to report to.

Estate Signage

At the last joint RA & RSG meeting, AV reported to Police on the 101 number issues of ASB and drug dealing/taking. The police couldn't find the address where the incident happened to catch the people involved. MK remarked that the Hub was not approached by the police about not being able to find the address where a crime was reported to be happening. The Hub looked at estate signage 2 years ago. It is not cost effective to update the signage at the moment as the estate is going through regeneration. However, the residents can make up a case for new estate signage to get funded via the Nicer Neighbourhood scheme. The RA has been invited to attend a Microsoft Team workshop on Monday 2nd November to get on to the scheme.

Next meetings:

Next joint Hub & Regen meeting: 13 October, 4pm