



COPLEY CLOSE JOINT RA & RSG ZOOM MEETING

TUESDAY 10 November 2020 4PM

Committee meeting

| Attendees Residents | | | |
|---------------------|----|--------------------------------------|--------------|
| | MS | RA & RSG Chair – Chaired the Meeting | |
| | AP | RA & RSG | |
| | AV | RA Secretary | |
| | FW | Resident Observer | |
| | HM | Resident Representative | |
| | FM | Resident Representative | |
| | MM | Resident Representative | |
| | | | |
| Attendees External | | | |
| | | | |
| Sarah Phillpot | SP | Project Manager - Development | LB of Ealing |
| Laura Leung | LL | Hanwell Hub | LB of Ealing |
| Cllr Linda Burke | CL | Labour Councillor for Cleveland | |
| Janet Edwards | JE | Consultant – Co-chaired the Meeting | PPCR |
| Lurline Cumberbatch | LC | Consultant | PPCR |

| Apologies | |
|-----------|------------|
| SW | RA & RSG |
| JS | RA & RSG |
| JD | RA & RSG |
| AP | RA & RSG |
| CL | Councillor |

| 1.0 | WELCOME, INTRODUCTION & APOLOGIES (JE) | ACTION |
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| 1.1 | MS and JE welcomed all to the joint RA & RSG joint meeting. All the participants introduced themselves. | |
| 1.2 | Apologies as noted above. | |
| 2.0 | DECLARATION OF INTEREST (AII) | |

| 2.1 | There were no declarations of interest. | |
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| 3.0 | CODE OF CONDUCT | All |
| 3.1 | Please observe the Code of Conduct and allow everyone to speak. | |
| 3.2 | JE advised that the meeting is being conducted through Zoom. All attendees will be muted during the meeting but can raise their hand when they wish to speak. Everyone will be allowed to speak without interruption. | |
| 4.0 | MINUTES of RA & RSG MANAGEMENT MEETING | All |
| 4.1 | Minutes of the last Update Hub & Update Regen minutes, dated 22 September, were used as a point of reference to update the meeting. | |
| 5.0 | RSG Update - Regeneration | SP |
| | Phase 3 | |
| 5.1 | The Structural Assessment (SA) report from the Highways (HWs) Department is due for release between 7 th and 14 th December 2020. | |
| 5.2 | Formal load advisory announcement to be made in January 2021 by HWs. | |
| 5.3 | The trainee apprentice placement is in situ and he has been making exceptional progress throughout his training programme to date. | |
| 5.4 | Balcony works to the west elevation, alongside other internal refurbishment works, are being carried out whilst the structural assessment is in progress. | |
| | Phase 6 - | |
| 5.5 | Contractors continue to make good progress, with Hills continuing to work on Saturdays to help mitigate any time lost due to Covid. | |
| 5.6 | Block M – four bedrooms is due to be finished in February 2021 and the sales update will be available in January 2021. | |
| 5.7 | Shop opening has been delayed due to some fit out difficulties the proprietor is having; the project team hope to have the shop in operation early in the new year. | |

| | Phase 7 | |
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| 5.8 | Gordon Cooper, the Principal Project Manager is looking to incorporate all lessons learnt from phase 1 and phase 3, as well as the new load advisory for the tunnel structure – pending its announcement in the new year. | |
| 5.9 | It is hoped that the recommendations report will be finalized within the next 6 months. | |
| 5.9 | Further updates will be provided periodically. | |
| 5.10 | Copley website – www.Copleyhanwellw7.co.uk has an interactive map highlighting which blocks are contained within each phase of the regeneration program. | |
| | Energy Centre | |
| 5.11 | Due to difficulties with getting the needed pressure there has been a few teething issues with phase 7's connection. Phase 7 should be connected to the new energy center by COP on the 7 th of December with no anticipated down time service wise. The Clerk of Works is attending the site on a weekly basis. | |
| | The project will be reassessed in January at a virtual meeting. | |
| 5.12 | Newsletter | |
| 5.13 | The newsletter is scheduled to be sent out at the end of the first week in December. All articles submitted by PPCR have been included. | |
| 6 | Hub Update – Estate Services | LL |
| 6.1 | All staff are still required to work from home. | |
| 6.2 | Repairs: | |
| | 76 outstanding repairs (11 of which are from 2019/20 are unresolved because residents do not want contractors to visit their home due to COVID-19. 34 Out of target jobs, includes 11 jobs from last year. Due to a system glitch it is not possible to provide the actual numbers of outstanding jobs. Q – How is the Council checking that outstanding jobs are not impacting on others or getting worst. LL advised that the outstanding jobs are non-emergencies | |
| | LL to provide details about the locks for the parking gates; | LL |

| Anti-social behaviour | |
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| Cllr Burke asked if residents can be made aware of action taken regarding antisocial behaviour. | |
| It was agreed that LL will providing a holding email confirming that ASB action will be taken. Also, there will be a section in the newsletter proving more information about ASB. | LL |
| JE will ask Catherine to add the link to the PPCR blog so that residents can access antisocial behaviour information. | JE |
| AGM | MS/JE |
| It has been one year (in July), since the last AGM was held. The constitution allows the AGM to be delayed for six months, however due to COVID-19 the AGM will be postponed until the COVID-19 restrictions have been lifted. | |
| Zoom activity – Young People's Event | JE |
| It was agreed in February to do a Copley Got Talent event. However, after the lockdown the decision was made to do a virtual event in its place. | |
| An event via Zoom has been planned on 21 December 2020 – the first day of the school holidays. It will be for young people, 8-11 and 12-15 years old: | |
| 8 -11-year old - Name that quiz - Disney Characters Chatterbox feedback | |
| 12-15-year old - Guess that song quiz | |
| There will be 1 st , 2 nd and 3 rd prizes (vouchers) previously provided by Higgins. | |
| There will be a panel of judges, made up of two or three people from the group. | |
| Information will be circulated to all residents in the form of leaflets in letterboxes and posters around the estate. | |
| Approximately twenty places will be available for each session and participants will be expected to register in advance to take part. A pizza meal will be delivered to each participant | |
| | Clir Burke asked if residents can be made aware of action taken regarding antisocial behaviour. It was agreed that LL will providing a holding email confirming that ASB action will be taken. Also, there will be a section in the newsletter proving more information about ASB. JE will ask Catherine to add the link to the PPCR blog so that residents can access antisocial behaviour information. AGM It has been one year (in July), since the last AGM was held. The constitution allows the AGM to be delayed for six months, however due to COVID-19 the AGM will be postponed until the COVID-19 restrictions have been lifted. Zoom activity — Young People's Event It was agreed in February to do a Copley Got Talent event. However, after the lockdown the decision was made to do a virtual event in its place. An event via Zoom has been planned on 21 December 2020 — the first day of the school holidays. It will be for young people, 8-11 and 12-15 years old: 8 -11-year old — Name that quiz — Disney Characters Chatterbox feedback 12-15-year old — Guess that song quiz There will be 1st, 2nd and 3rd prizes (vouchers) previously provided by Higgins. There will be a panel of judges, made up of two or three people from the group. Information will be circulated to all residents in the form of leaflets in letterboxes and posters around the estate. Approximately twenty places will be available for each session and participants will be expected to register in advance to take part. |

| 8.7 | A representative (Marsha), of the company, who will be delivering the event has been invited to attend the next meeting to give an overview of the activities to be delivered. | |
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| 9.00 | Constitution | LC |
| 9.1 | The draft constitution and draft Terms of reference have been sent to all members for consideration. Any comments must be sent by email to LCumberbatch@ppcr.org.uk by 24th November 2020. | |
| 10.0 | Residents' Updates and Concerns | MS |
| | Nicer Neighbourhoods | |
| 10.1 | Ealing Council has £1 million funding, which is available to RAs. Application can be submitted for a project of any size or for any amount. It can be for the whole estate e.g. signage. Members are invited to speak to their neighbours to gather ideas for a suitable project(s). | RA/RSG |
| 10.2 | PPCR can provide support to complete the project application forms and the item will remain on the agenda for a few meetings to give members enough time for discussions to take place. | |
| 10.3 | Question – Can estate walkabouts be resumed in order to address health and safety issues? | |
| 10.4 | LL advised that due to COVID-19 all estate walkabout has been put on hold. All members are encouraged to report any incidents to the Hub. | ALL |
| 10.5 | Contractors have been instructed to remove all rubbish from the outside of properties. | |
| 10.6 | HM advised that cars are badly parked outside Shropshire Court as the space is very narrow and there are no double yellow lines. | |
| 10.7 | Vehicles have been damaged and it has created a hazard near the block where rubbish is collected. | |
| 10.8 | SP noted that non-residents and commuters are parking on the estate and leaving cars parked for the whole day. | |
| 10.9 | It was also noted that abandoned vehicles have been dumped on the estate. | |

| 10.10 | LL will provide the link for the Ealing website where abandoned vehicles can be reported for PPCR to circulate. | LL |
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| 10.11 | SP advised that planning is moving to a green estate, with less parking and with a cycle super highway e.g. the Brompton bike scheme. | |
| 10.12 | Under Phase 7 an intersection of the road will be widened as it is a bus route. | |
| 10.13 | The trial of the underground car park has been suspended due to COVID-19. SP will get an update to establish if there is a way to safely occupy the spaces. | HUB FW |
| 10.14 | Fatima to provide flat Nos at Chaney Path where contractors are occupying the flats. | |
| | | |
| 11 | Any Other Business | |
| 11.1 | The new community centre has been completed and the risk assessment for its opening has been carried out. | |
| | JE to chase Kaneeze for opening date and also request information about other community facilities across the borough. | JE |
| 11.2 | It was also noted that residents can contact the Resident Involvement team about what activities are available to residents in the borough. | |
| 11.3 | LL to ask lan if caretaking staff can clean the insides and outsides of notice boards until regular service is resumed. | LL |
| 11.4 | Action Completed - post meeting: | |
| | Notice boards – we have asked the caretakers to see if they can add the cleaning/wiping down the boards to their tasks. Padlock and gate – Ian has chased Paul the surveyor up on this. ABS – we have asked that this be included in the newsletter Abandoned vehicles – can be reported by residents directly on the Ealing Council Website on https://www.ealing.gov.uk/info/201173/transport and parking/2024/report an abandoned vehicle | |
| | Might be easier to search 'abandoned vehicles' on the Ealing Council website. | FW |

| 12.00 | DATE OF THE NEXT RA & RSG Zoom MEETING | ALL |
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| | 8 th DECEMBER 2020 AT 4PM | |