

COPLEY CLOSE HUB UPDATE ZOOM MEETING

TUESDAY 25 FEBRUARY 2022, 9:30AM

Present: MK, JE, CM

Apologies: MS

UPDATE FROM THE JOINT RA & RSG 8 FEBRUARY MEETING

1. Hub News

Hub has re-opened last week (w/c 14 Feb) with pre-arranged appointments. Drop-in appointments - Mondays and Thursdays – commenced on 21 February. There were no pre-arranged appointments made - some interest residents turned up with no appointments and came and knocked at the Hub's door. Residents need to call the Hub to make an appointment, and the staff will call them back to make an appointment or arrange a home visit.

There is a notice at the Hub on the door informing residents they need to make an appointment.

Temporary staff, Liban Abdi and Jessica Walker, have started their post. LA is a Somali speaker and has already engaged with the Somali community, doing outreach work.

JE highlighted that the RA & RSG need to recruit some Somali residents on their committee to represent the community. It would be good to have LA support.

MK to formally introduce staff to Copley residents and PPCR in case they are changes when the permanent staff start. There might be some re-jigging of patches.

2. Noticeboards

All 3 noticeboards were adjusted to the same height as the one next to Stafford Court. **MS** to check and give update at next RA & RSG meeting 8 March.

3. Abandoned cars at Radnor Court

AV sent photos to MK on the 3rd February of 1 car and 2 scooters who are thought to be abandoned in the under-croft parking. MK team check the vehicles. Vehicles details have gone to the Environmental Health officer, Maurice on the 9th February. No feedback yet. All the vehicles had an expired MOT and one was taxed but no MOT. It cannot be declared SORN on housing land it can be classed as an abandoned vehicle. **MK** to chase Maurice as a matter of urgency.

4. Bins outside residents' windows

LB from Estate Services to give update at next RA & RSG meeting 8 March.

5. Tree maintenance – Paddington Court

LB from Estate Services to give update at next RA & RSG meeting 8 March.

6. Pharaoh Ants – Gloucester Court

MK to chase Rick again as a matter of urgency. He was on leave.

7. Emergency Services Entrance

PG chased Dalgit - who manages the Maintenance and Electrical contractors - for an update. Lock and keys need to match the system the Council is implementing across the Borough. MK unsure whether Ealing decided on what system they are going to use. **PG** to give update at next RA & RSG meeting 8 March

8. Gardening at the sheltered blocks

Constance K-K, the sheltered Housing manager contacted MK and MV. One of the resident leaving at Buckingham Court is a keen gardener. They are a few keen gardeners in the sheltered block. They have planted lots of beautiful flowers out front Buckingham Court and they look lovely.

They asked for a garden shed for their personal garden tools. MK spoke to KZ who advised the shed could be bought under the banner of the RA. RA to complete a Residents Engagement Funding application to buy the garden shed at the start of next financial year. REP funding is a quicker route than Nicer Neighbourhood funding. There is a long turnaround time for the NNF application.

The gardener to email the details of the shed he wants or he could be invited to the next meeting. Details needed for the application diagram or photo, size, costs and location.

As the shed would benefit the sheltered residents and not one person, KZ would approve the RA funding application request. **KZ** to contact MS re application details to make sure it is agreeable. **CM** to invite DM to next RA & RSG meeting 8 March to firm-up the proposal. **MK** to provide DM email address.

9. Temporary Community Centre

The temporary Community Centre address was communicated to residents in the Tenants newsletter before lockdown when it was set-up. The Hub to ask Quinton to remind residents of the existence and location of the temporary Community Centre in the next newsletter which is planned for March/April time.

10. RA & EASE activities

CM to post a few A4 and A5 size posters to promote the Youth Group and the Stay & Play taking place at the temporary community centre. **MK** agreed for the posters to be displayed in the small meeting room.

Youth Group, 11-17 years old

Last Monday of every month - term time only - starting Monday 28 February, 6:30pm-8:30pm

There will be pool/table tennis table and arts & craft.

Stay & Play, under 5's and their parents/carers

Last Thursday of every month - term time only - starting Thursday 24 February, 1pm-2:30pm

11. Residents Engagement Funding

Application for MUGA, watering equipment for the sheltered blocks and games for the community centre. Waiting to hear back from KZ.

12. KPIs

KPIs 3rd quarter will be presented at the RA & RSG 8 March meeting. **MK** to remind PG

13. PPCR going back on site from April

RA meetings - last Tuesday of the month, at 6pm, at the community centre, starting from Tuesday 26 April. They used to start at 6:30pm MS would like to change for the meeting to start at 6pm.

MK highlighted that the Hub is only open on Mondays and Thursdays. Once we have the right Hub staff. One of them will be attending the RA meetings. Permanent staff are starting on 28 March.

JE requested a pre-meeting at 5pm, to catch-up on the latest news/concerns either on Zoom or at the temporary community centre. As it stands at the moment staff are working from home on Tuesdays. **MK** is asking for some notice for the team to

start in their post and for MK to work out their patches. Then have a pre-pre-meeting to discuss who will be attending and how it will work.

The team need to get training first, what their strength are and then allocated patches.

14. AOB

Hub just been advised that there is a power cut at Oxford Court. PG is looking at the issue, is it a grid issue or another issue.

If residents call PPCR, CM to ask them to call SSE energy services on 105.

NEXT RA & RSG MEETING – TUESDAY 8 MARCH, 6PM

NEXT HUB UPDATE MEETING: TUESDAY 29 MARCH, 3PM